

The Bank of East Asia, Limited 東亞銀行有限公司

(Incorporated in Hong Kong with limited liability in 1918) (Stock Code: 23)

NOTIFICATION LETTER TO REGISTERED SHAREHOLDERS (FOR CORPORATE COMMUNICATIONS BY MEANS OF WEBSITE)

14 April 2025

Dear Shareholder of the Bank ("Shareholder"),

Notice of Publication of (i) Annual Report 2024, (ii) Circular dated 14 April 2025 together with Notice of Annual General Meeting, (iii) Proxy Form (collectively the "Current Corporate Communications") and (iv) Environmental, Social, and Governance Report 2024 (the "ESG Report 2024")

Pursuant to our records, you have consented to or are otherwise deemed to have consented to receiving Corporate Communications^{Note 1} of The Bank of East Asia, Limited (the "Bank") in electronic form through the Bank's website (the "Website Version") in lieu of printed copies (the "Consent").

We hereby notify you that the English and Chinese versions of the Current Corporate Communications of the Bank are now available on the website of the Bank at www.hkbea.com (the "Bank's Website") and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk (the "HKEXnews Website"). You may access the Current Corporate Communications by visiting "About BEA – Investor Communication" section on the home page of the Bank's Website.

You may at any time choose to receive Corporate Communications (excluding Actionable Corporate Communications^{Note 2}) either in printed form or by accessing the Website Version. If you wish to receive printed copies of the Current Corporate Communications and/or future Corporate Communications^{Note 3} (the "Future Corporate Communications"), please complete Box A of the enclosed Request Form (the "Request Form") as appropriate and return the Request Form to the Bank's share registrar, Tricor Investor Services Limited (the "Share Registrar")^{Note 4}. Upon receipt of your request, printed copies of the Current Corporate Communications and/or Future Corporate Communications will be sent to you free of charge. You may also revoke the Consent at any time by giving reasonable notice in writing to the Share Registrar specifying your request together with your full name and contact phone number.

The English and Chinese versions of the ESG Report 2024 of the Bank, published in electronic form only, are now available on the Bank's Website and the HKEXnews Website. You may access the ESG Report 2024 by visiting "About BEA – Sustainability" section on the home page of the Bank's Website. If you wish to receive a printed copy of the ESG Report 2024, please send your written request to the Share Registrar by post or by email at the addresses stated in Note 4.

Solicitation of Electronic Contact Details

Please note that the Bank is required by the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited to send Actionable Corporate Communications to Shareholders individually in electronic or printed form.

If you have not provided your email address to the Bank or need to update your email address for the purpose of receiving future Actionable Corporate Communications (or other Corporate Communications as the Bank may decide from time to time) in electronic form, we recommend you to provide/update your email address to the Bank by completing Box B of the Request Form and returning the Request Form to the Share Registrar^{Note 4}. If you do not provide your email address in the Request Form or the email address provided is not functional, the Bank will only be able to send future Actionable Corporate Communications to you in printed form.

Should you have any queries relating to the content of this Notification Letter, please contact Customer Service Hotline of Tricor Investor Services Limited at +852 2980 1333 from 9:00am to 6:00pm, Monday to Friday (excluding public holidays).

Yours faithfully, For and on behalf of The Bank of East Asia, Limited Alson LAW Chun-tak Company Secretary

Notes:

- 1. Corporate Communications refer to any documents issued or to be issued by the Bank for the information or action of holders of any of its securities, which include but are not limited to the directors' report and annual accounts together with the independent auditor's report, the interim report, a notice of meeting, a listing document, a circular and a proxy form.
- 2. Actionable Corporate Communications refer to any Corporate Communications that seek instructions from the Bank's securities holders on how they wish to exercise their rights or make an election as the Bank's securities holders.
- 3. Your request, if any, for printed copies of Future Corporate Communications will remain valid until 30 April 2026, after which printed copies will not be sent to you unless you specifically request again.
- 4. The Request Form may be returned to the Share Registrar (i) by post at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong using the mailing label provided or (ii) by email to BEA0023-ecom@vistra.com. If it is posted in Hong Kong by using the mailing label provided, you do not need to affix a stamp; otherwise, please affix an appropriate stamp.



| Го: | The Bank of East Asia, Limited (the "Bank") c/o Tricor Investor Services Limited 17/F, Far East Finance Centre 16 Harcourt Road, Hong Kong | | 7 | 效: | 經 | 至卓 (香港) | 銀行 佳證 夏金融 | 参 数 道 1 | 登記 16號 | 己有 ŧ | - | | | | | | | |
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| | I/We hereby request to receive printed copies of (i) Annual Report 2024, (ii) Circula Meeting and (iii) Proxy Form. 本人/吾等現要求收取(i)2024年報、(ii)日期為2025年4月14日之通函連同股東周年常會通告及 | | | | | | | | | r w | ith | Noti | се | of A | lnnu | ıal (| Gen | eral |
| | I/We hereby request to receive printed copies of Future Corporate Communications ^{Note 1} . 本人/吾等現要求收取日後刊發的公司通訊的印刷本 ^{註1 。} | | | | | | | | | | | | | | | | | |
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| | 本人/吾等現同意通過本人/吾等之以下電郵地址以電子方式收取日後刊發的可供採取行動 | IJ#Y: | 公司 | 理計 | (以 | 平17 | 可刷 | E T | 与决 | に正出 | り兵 | 他公 | (可) | 世計 |) (XL | 週月 | 刊) | |
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| Name 姓名: | | | | | | | | | | | | | | | | (| | nese) 中文) |
| | (in block letters 以正楷埴寶) | | | | | | | | | | | | | | | | | |

Contact Phone Number: 聯絡電話號碼:

Request Form

申請表格

Please cut the mailing label and stick this on an envelope to return the Request Form to us.

No postage stamp is required if posted in Hong Kong.

當 閣下寄回此申請表格時,請將此郵寄標籤剪貼於信封上。 如在本港投寄, 閣下無需支付郵費或貼上郵票。 Tricor Investor Services Limited 卓佳證券登記有限公司 Freepost No. 簡便回郵號碼: 10 GPO Hong Kong 香港

Notes 註:

- 1. Your request, if any, for printed copies of Future Corporate Communications will remain valid until 30 April 2026, after which printed copies will not be sent to you unless you specifically request again.

 就 閣下有關收取日後刊發的公司通訊的印刷本之指示(如有),將有效至2026年4月30日,除非 閣下再次發出有關指示,否則其後本行將不再寄發印刷本予 閣下。
- 2. Please complete all your details clearly. 請清楚填妥 閣下所有資料。
- 3. Any Request Form with no "/" marked in the appropriate box(es), with no signature or otherwise incorrectly completed will be void. In the case of joint Shareholders, all such joint Shareholders must sign. 若申請表格上未有於適當的空格內劃上「/」號、未有簽署或填寫不正確,即告作廢。如屬聯名持有人,所有該等聯名持有人均須簽署。
- 4. For the avoidance of doubt, we do not accept any special instructions written on this Request Form. 為免存疑,任何在本申請表格上手寫的額外指示,將不予處理。
- * Capitalised terms used in this Request Form shall have the same meanings as those defined in the Notification Letter enclosing this Request Form dated 14 April 2025.
 本申請表格中所用之詞彙與日期為2025年4月14日附上本申請表格的通知信函中所界定者具有相同涵義。

PERSONAL INFORMATION COLLECTION STATEMENT

"Personal Data" in this statement has the same meaning as "personal data" defined in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO"). Your supply of the Personal Data is on a voluntary basis and for the purpose of processing your instructions as stated in this Form (the "Purposes"). If you fail to supply sufficient information, the Bank may not be able to process your instructions. The Bank may disclose or transfer the Personal Data to its subsidiaries, its Share Registrar and/or third party service provider who provides administrative, computer and other services to the Bank for use in connection with the Purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the Purposes and need to receive the information. The Personal Data will be retained for such period as may be necessary to fulfil the Purposes (including for verification and record purposes). Request for access to and/or correction of the Personal Data can be made in accordance with the provisions of the PDPO and any such request should be in writing and sent to the Privacy Compliance Officer of Tricor Investor Services Limited at the above address.

收集個人資料聲明

本聲明中所指的「個人資料」與香港法例第486章《個人資料(私隱)條例》中「個人資料」的涵義相同。 閣下是自願提供個人資料,以用於處理 閣下在本表格上所述的指示(「**該等用途**」)。如 閣下未能提供足夠資料,本行有可能無法處理 閣下的指示。本行可就所述的該等用途,將個人資料披露或轉移給本行的附屬公司、股份登記處及/或向為本行提供行政、電腦及其他服務的第三者服務供應商,以及其他獲法例授權而要求取得有關資料的人士或其他與上述所列出的該等用途有關以及需要接收有關資料之人士。個人資料將在適當期間保留作履行所述的該等用途(包括作核實及紀錄用途)。有關查閱及/或更正個人資料的要求可按照《個人資料(私隱)條例》提出,而有關要求須以書面方式郵寄至卓佳證券登記有限公司(地址如上)的私隱條例事務主任。